



## **RCYC CUSTOMER SERVICE FEEDBACK FORM**

### **Accessibility for Ontarians with Disabilities Act, 2024 (AODA)**

Thank you for visiting the Royal Canadian Yacht Club! We value all of our Members and strive to meet your needs.

Please tell us the date and location of your visit:

Date: \_\_\_\_\_ Location: \_\_\_\_\_

#### **1. Were you satisfied with the customer service we provided you?**

Yes      No      Somewhat

Comments:

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#### **2. Was our customer service provided to you in an accessible manner?**

Yes      No      Somewhat

Comments:

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#### **3. Did you experience any problems accessing our goods and services?**

Yes      No      Somewhat

Comments:

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Contact Information (optional)

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_ Member Number: \_\_\_\_\_

Thank You,

The Royal Canadian Yacht Club

[www.rcyc.ca](http://www.rcyc.ca)