



RCYC Customer Service Feedback Form – Accessibility for Ontarians with Disabilities Act, 2005 (AODA)

Thank you for visiting the Royal Canadian Yacht Club! We value all of our members and strive to meet your needs.

Please tell us the date and location of your visit:

Date: _____ Location: _____

1. Were you satisfied with the customer service we provided you?

Yes No Somewhat

Comments:

2. Was our customer service provided to you in an accessible manner?

Yes No Somewhat

Comments:

3. Did you experience any problems accessing our goods and services?

Yes No Somewhat

Comments:

Contact Information (optional):

Name: _____ Phone Number: _____

Email: _____ Member Number: _____

Thank you,

Brian Pope
General Manager